



### **How to Request a new login OR have it re-set**

To receive your log in link, email [mtgsupportcenter@flanagansatebank.com](mailto:mtgsupportcenter@flanagansatebank.com)

An email with a link will be sent from Mortgagebot LOS. Please check your spam/junk folder prior to emailing us that you did not get it once we send it.

Do not share your log in with other LO's or Processors in your company. The link is specific to your NMLS. Documents will print with your name and information on them.

The system is user sensitive and we require each user to have their own log in. Processors will be set up to view the LO's they are working with.

**If you get locked out you can contact us below and an email will come to you again with a link to re-set it.**

Email: [mtgsupportcenter@flanagansatebank.com](mailto:mtgsupportcenter@flanagansatebank.com) **OR**

Call our office at 815-676-0990